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IEMS

Emergency Centred Leadership (ECL)

Course Overview

A critical event can be extremely challenging, often involving high stakes and high consequences. To successfully navigate through these adverse times, leaders need to rely on the application of specific pressure-related skills and qualities.

Mastering the application of these skills will enhance personal and organisational resilience.

This course has been specifically developed by highly experienced industry experts to equip learners with the practical tools to operate efficiently and effectively when everything is at stake.

Who should attend?

Anyone who is, or may be exposed to critical decision making should consider attending this course.

The program is particularly appropriate for project managers, supervisors, general and senior managers, crisis teams, emergency teams, and emergency managers.

Topics covered

By the end of the program, participants will be able to understand:

- ➲ Understand the specific challenges of working in time critical, high impact situations
- ➲ Understand the psychology of stress
- ➲ Lead effectively under extreme pressure
- ➲ Build high performing incident management teams
- ➲ Develop effective incident action plans
- ➲ Communicate effectively in critical situations
- ➲ Debrief critical operations effectively

Duration 3 Days (24 hours in total, assuming an 8-hour day)

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